

## **UTILIZATION MANAGEMENT**

Location: Bldg 626, 1st Floor

Service Hours: 0730-1630 Monday thru Friday

Closed: Holidays, PACAF Family Days, and 3rd Thursday of every month @ 1200 for training

## **SCOPE OF SERVICE**

Utilization Management offers a list of services to the 18<sup>th</sup> Medical Group – including, but not limited to:

- Conducting a retrospective review of patients determined to be high utilizers of clinic resources in hopes of finding better ways to offer them optimized medical care in tandem with medical management team huddles with Kadena Primary care Provider (PCM) teams and other outside health care agencies.
- Ensuring proper patient continuity of care with resource management optimization to the patients who exceed the resources offered here and Lester Naval Hospital and need to be processed through the Aerovac office and treated off island.
- Working as a part of the Patient Centered Medical Home (PCMH) Medical Management team to keep the PCM teams and SGH abreast of their patients off island and their patient population trends

## **SOME THINGS TO KNOW ABOUT GETTING FLOWN OFF ISLAND FOR A HEALTH CARE RELATED ISSUE?**

## **CONTACT INFORMATION**

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